

# THE CHILTERN MS CENTRE'S 2017 ACHIEVEMENTS

*More care for more people*



## PATIENTS



We delivered

**18,833**

treatments and therapies to people with multiple sclerosis (MS)



**97** NEW PEOPLE WERE REFERRED TO THE CENTRE

We offered **50+** different types of clinics, treatments and therapies

We appointed a full time Head of Clinical services to bring all patient services under the care of one senior clinician

## RELATIONSHIPS

We benefit from almost

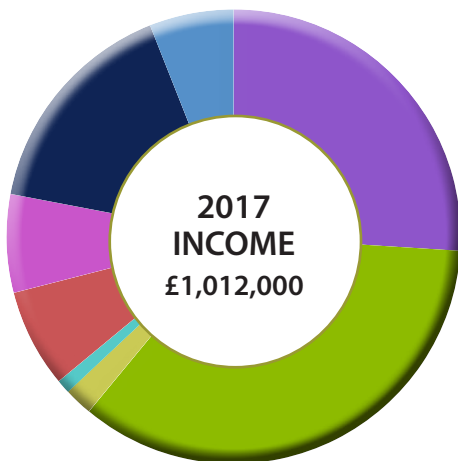
**200**

volunteers working across the charity



We continue to build good relationships with key local stakeholders in health & social care, as well as several other groups with a focus on supporting people with MS and related services at a local and national level.

## FINANCES

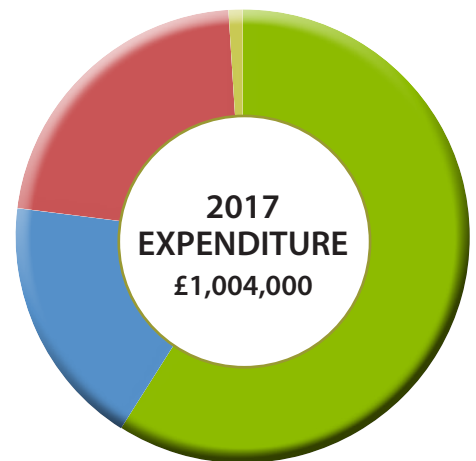


- Donations from members 16%
- Gift Aid 6%
- Other donations and legacies 26%
- Fundraising and collections 35%
- Sales from donated goods and Christmas cards 2%
- Membership subscriptions 1%
- Centre hire income 7%
- Clinical Commissioning Groups 7%

Turned budgeted deficit into  
**£8,000 SURPLUS**

Total income of  
**£1,012,000**  
up **£115,000**  
(13%) on 2016  
(£897,000)

**76p in every £1** received was spent on providing treatments, therapies and care



- Raising donations and legacies 22%
- Raising other funds 1%
- Provision of treatments and care for people with MS 59%
- Support costs 18%

Figures are rounded to the nearest £1000

# THE CHILTERN MS CENTRE'S ASPIRATIONS FOR 2018 AND BEYOND

*Guided by the principles of safety, quality and sustainability*

## PATIENTS

- To work alongside the NHS and other services to provide integrated, evidence based and equitable pathways of care for people with MS, supporting them to promote their physical and emotional wellbeing
- To provide timely access to our services so that people with MS can see the right person at the right time
- To further develop the use of patient-centred goals and outcomes; supporting each individual to achieve goals that are identified and set by them, goals that are functionally relevant, important to the individual and not clinically focussed
- To support people with MS to be active through a wider range of exercise classes and activities

## FINANCES

- To increase income, enabling the continual development and improvement of services for everyone locally affected by MS
- To seek long term sustainability whilst developing the highest standards of care
- To build greater financial resilience by increasing free reserves (currently we hold 4 months' running costs)
- To continue to invest in our people in both front line care and support roles



If you would like more information about the Chilterns MS Centre, please don't hesitate to contact us  
Tel: 01296 696133 Email: [info@chilternsmcentre.org](mailto:info@chilternsmcentre.org) Web: [www.chilternsmcentre.org](http://www.chilternsmcentre.org)

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