

Code of Conduct



This Code of Conduct is a statement of the values that we will uphold in all our dealings and that we will expect others to maintain when working with us.

The Chilterns MS Centre believes that all individuals involved with or working on behalf of people affected by MS should respect one another and work constructively to achieve our common goals. We therefore expect Members, Carers, Trustees, Staff, Volunteers and Visitors and everyone connected with or acting on behalf of the Chilterns MS Centre to take personal responsibility for the following when visiting the Centre or when representing the charity.

- Upholding trust, honesty and transparency in all of our dealings.
- Aspiring to the highest possible standards and always giving of our best.
- Looking after each other and ourselves.
- Being aware of and respectful of everyone's need for privacy and dignity.
- Respecting and understanding the need for confidentiality.
- Avoiding a culture of blame, but supporting constructively when this would make a positive difference.
- Adhering to all professional standards and regulations that may apply to the Centre and its staff and volunteers.
- Taking all reasonable steps to ensure our own health and safety and that of others and to protect the property of the Centre.
- Being a positive and informed ambassador for the Chilterns MS Centre, doing and saying nothing that might damage the Centre or its reputation.
- Being inclusive and never discriminating against anyone on the grounds of disability, religion, sex, race, age, or sexual orientation.
- Adhering to the Centre's rules and conventions, especially with regard to appointments, meetings, cancellations and other activities at or organised by the Centre.
- Accepting the need for reasonable training, guidance and support relating to our roles within the Centre.
- Recognising that the Chilterns MS Centre is a democratic organisation and abiding by decisions made by its elected committees and working constructively with others to resolve any conflicts which may arise.
- Being committed and reliable in our roles within the Centre and not using our position to pursue personal issues or policies which might conflict with those of the Centre.
- Showing respect at all times for people and property and not engaging in any form of verbal or physical abuse, understanding that no form of harassment will be tolerated.